



DabneyWorks Computer Consulting
"Where the work never stops"

Sending a Remote Assistance Invitation: (revised steps from Microsoft website)

1. Click **Start**, click **Help and Support**, and then click **Invite a friend to connect to your computer with Remote Assistance**. This is located under the **Ask for assistance** heading.
2. Click **Invite someone to help you**, and then select **Save Invitation as a file**.
3. Enter your name, and then choose a time on the **Set the Invitation to Expire** drop down box, (the default is 1 hour). Click **Continue**.
4. Type in a password (optional) and then click **Save Invitation**. The Save File dialog box appears. Save the file to your computer's desktop.
5. Using your email client, send an email to devin@dabneyworks.com with the Remote Assistance file attached. The file name should begin with RA.
6. After sending the e-mail, you will need to inform me of the password if you used one. You can do this in a separate e-mail, over the telephone, or via instant messenger if I'm online.

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